

xyngular[®]

INSIDER
Experience

Two Levels. Two Destinations.
More Access to X.



INSIDER EXPERIENCE

TERMS & CONDITIONS

ELIGIBLE MARKETS

- United States
 - U.S. Territories
 - Canada
 - Philippines
 - NFR-Approved Markets
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QUALIFICATION REQUIREMENTS

- IX Utah and IX New York trip qualifiers must meet the required Qualifying Volume (QV) for two consecutive months to be eligible to attend the trip.
- Qualifiers must maintain the required volume metric until the final Cut-Off Date for their respective trip. The Cut-Off Date is defined as the last day of the fourth month prior to the trip date — April 30, 2027 for IX Utah and February 28, 2027 for IX New York.

IMPORTANT: A Brand Partner who qualifies after the Cut-Off Date for a given trip is eligible for the subsequent trip offering, subject to meeting that trip's Maintenance Requirements below.

MAINTENANCE REQUIREMENTS

- Once a Brand Partner qualifies for IX Utah or IX New York, staying active keeps that trip spot secure: they'll simply need to maintain a rank of at least one rank below the qualifying rank in the month immediately prior to the trip's registration opening.
- This helps ensure the trip goes to Brand Partners who are actively building their business through registration. If this requirement isn't met, the Brand Partner will forfeit their trip.

EXAMPLE: To qualify for IX Utah, a Brand Partner must be a Senior Manager for two consecutive months, then maintain a Manager III rank by April 30, 2027. To qualify for IX New York, a Brand Partner must be a Senior Director for two consecutive months, then maintain a Director III rank by February 28, 2027.

GUEST POLICY

- Both IX Utah and IX New York are for the qualifying Brand Partner and one guest, age 18 or older. The guest must be the Brand Partner's spouse, an immediate family member, or a shared/joint account holder.
 - Children are not eligible to attend either trip level.
 - A Brand Partner may not bring another Brand Partner as their guest unless the two share a joint account. In that case, the account qualifies for the trip once, and the two individuals may attend together as the qualifier and guest; no additional guests are permitted.
 - Guests may not be affiliated with a direct competitor of Xyngular. Xyngular reserves the right to deny any guest who does not meet the criteria in this section.
 - IX Utah and IX New York trips are limited to one per household and/or partnership.
 - IX Utah and IX New York trips are non-transferrable. Because trip funds are allocated per confirmed attendee and committed in advance, a trip cannot be canceled in exchange for credit toward future attendance once travel is booked.
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FLIGHTS & TRANSPORTATION

- Xyngular reimburses flight costs up to \$500 per person and \$500 per guest, or the actual cost of airfare, whichever is less, within two weeks of the Brand Partner completing their flight booking.



- Brand Partners book and pay for their own flights, and their guest's flights if bringing one, through Xyngular's preferred flight booking vendor, as the first step in receiving this reimbursement. Booking through this vendor allows Xyngular to track flight details in order to coordinate ground transportation and other travel-related logistics.
- Xyngular strongly encourages Brand Partners to select or purchase trip insurance when booking their flights. Xyngular is not responsible for flight cancellations, delays, rebooking, missed flights, weather-related disruptions, or other travel issues, and will not cover resulting costs such as refunds, replacement flights, transportation, meals, or accommodations.
- The \$500 guest flight reimbursement is only available when the Brand Partner has a guest registered to attend the event with them. A Brand Partner without a guest registered to attend does not qualify to collect the guest's \$500 reimbursement.
- Brand Partners must book their flights by the applicable cutoff date for their trip (see table above) in order for ground transportation to and from the event to be arranged. Because flights are booked through Xyngular's preferred vendor, no separate flight itinerary or confirmation number needs to be submitted.
- These deadlines are subject to change at Xyngular's discretion; Brand Partners will be notified of any updates in advance.
- Brand Partners who do not book their flights by the applicable cutoff will be responsible for arranging and paying for their own transportation to and from the destination, including all associated costs.
- If the Brand Partner or guest does not attend the event, any flight reimbursement issued will be deducted from the Brand Partner's future commissions.
- Ground transportation, once arranged, is provided only within the official trip dates.
- Meals and transportation are covered only for scheduled group activities on the official trip itinerary. On free days or nights, and outside the official trip dates, Brand Partners are responsible for their own meals and transportation.



- All incidentals — including but not limited to meals outside of the designated program meals, luggage fees, and airport parking — are at the Brand Partner's expense.
 - Brand Partner must be in attendance to receive any event gifting. No gifts may be picked up for a Brand Partner or guest who could not attend, and gifts may not be purchased or resold.
 - Flight upgrades and specific hotel room type requests (such as double queen beds) are based on availability, must be requested at registration, and any additional cost is the Brand Partner's responsibility.
 - All participants must comply with current health and travel entry requirements for the destination.
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REDEMPTION WINDOW

- Brand Partners have 12 months from qualifying, or through the next offered IX Utah or IX New York trip — whichever comes first — to redeem their trip, subject to the Deferral Policy below. If not redeemed within this window, the trip is forfeited.
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CANCELLATION POLICY

- A trip is forfeited if a Brand Partner does not complete registration or does not request a qualifying deferral before the close of the registration window.
- Exceptions may be granted for a qualifying emergency: a serious medical event affecting the Brand Partner or an immediate family member, documented by a physician as preventing the Brand Partner from participating.
- Emergency cancellations must be submitted in writing, with supporting documentation, to the Events Team at events@xyngular.com before the close of the registration window. No other method of notification will be considered an official emergency cancellation.



- Trip budget and travel arrangements are allocated per confirmed attendee, so a forfeited trip is final. Xyngular is under no obligation to invite a Brand Partner to a future trip, or otherwise substitute a different trip, in place of one that is canceled, forfeited, or not attended for any reason.
- Post-Registration Travel Changes: requests for changes to accommodations or transportation must be made during the registration period. Xyngular will make reasonable efforts to accommodate later changes, but any additional cost incurred is the Brand Partner's responsibility.
- Driving & Parking Reimbursement: Brand Partners who elect to drive rather than fly will be reimbursed up to the equivalent of the \$500 flight reimbursement, or the federally established mileage rate, whichever is lower. This reimbursement does not include tolls, meals, lodging, or parking.

INTERNATIONAL BRAND PARTNER TRAVEL GUIDELINES

APPLICABILITY: These terms apply to any Brand Partner residing outside of North America (United States, Canada, and Mexico), including policies on trip inclusions, visa requirements, documentation timelines, and eligibility for deferral.

TRIP INCLUSIONS: International Brand Partners are eligible for the same \$500 flight reimbursement as domestic Brand Partners, and are responsible for booking and paying for their own flight through Xyngular's preferred flight booking vendor. If bringing a guest, the Brand Partner is responsible for covering the guest's flight costs. To have event transportation arranged, International Brand Partners must book their flight by the same cutoff dates outlined in Flights & Transportation above; no separate flight itinerary or confirmation number needs to be submitted.



IMPORTANT: An International Brand Partner may bring one guest (age 18 or older), but must independently cover all additional guest airfare and travel expenses, including airport transfers and incidentals. Guests must be registered with the Events Team by the close of registration, or they may not be able to attend.

VISA & TRAVEL DOCUMENTATION

- It is the responsibility of the International Brand Partner to secure all necessary travel documents, including visas. Upon invitation, Brand Partners may request official documentation from Xyngular to assist with the visa application process. All associated costs and timelines — including application fees, processing times, and documentation requirements — are the sole responsibility of the Brand Partner.
 - Required travel documents must be valid by both the registration deadline and the travel dates. If a visa cannot be secured in time, or is denied, the Brand Partner must notify the Xyngular Events Team in writing at events@xyngular.com before the close of the registration period to request a one-time deferral to the next eligible trip, and must continue to meet that trip's Maintenance Requirements through the next trip offering.
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DEFERRAL POLICY

- Brand Partners may request to defer their qualified trip to the next scheduled offering of the same trip level. This one-time deferral option applies to both the IX Utah and IX New York trip levels. Requests must be documented and emailed to the Events Team at events@xyngular.com, either immediately upon receiving the trip invitation or prior to the close of the registration period for the qualified trip. No other method of notification will be considered an official deferral request.



- Qualifying Deferral Requests — medical-related reasons (including pregnancy or physician-imposed travel restrictions), or serious events involving immediate family (such as death or childbirth) — may request a one-time deferral to the next scheduled trip. The deferral must be redeemed within 12 months of the original qualification date or by the next offered trip, whichever comes first, subject to that trip's maintenance requirements. Visa-related deferrals are handled separately under Visa & Travel Documentation above.
 - Non-Qualifying Deferral Requests: a Brand Partner requesting deferral for reasons outside the qualifying list above may be granted a one-time courtesy deferral at Xyngular's discretion. In this case, the Brand Partner must attend the next available trip or forfeit the award in full.
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CONSENT TO CAPTURE

- By attending any Xyngular-sponsored incentive trip, you grant Xyngular the right to record and photograph you during the event, and to use your name, image, voice, and likeness in photos, videos, and audio recordings for marketing, promotions, and recaps.
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BRAND PARTNER CODE OF CONDUCT

- Xyngular events are a celebration of our shared values — positivity, integrity, and respect. By attending, you agree to represent the company in a professional and uplifting manner.
- If a Brand Partner's behavior does not reflect these values, they may be disqualified from attending future events or trips, including removal from the event and loss of future trip eligibility.
- If a Brand Partner or their guest is identified as cross-recruiting, or marketing or promoting a competing product or company in any way, Xyngular reserves the right to immediately remove them from the event, charge the Brand Partner the full cost of the program, and/or bar them from attending future events.

FORCE MAJEURE

- Xyngular reserves the right to cancel, postpone, or modify any trip due to circumstances beyond our control, including but not limited to natural disasters, pandemics, travel restrictions, or acts of government. If Xyngular cancels a trip for any reason, the Brand Partner may defer to the next trip date (subject to that trip's maintenance requirements).
 - If a trip is moved or postponed, Brand Partners must continue to meet the Maintenance Requirements for the new event date: at least one rank below the qualifying rank, three months prior to the new event date.
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GENERAL

- Open to all active Xyngular Brand Partners.
- Brand Partners must be 120 PV qualified in each month counted toward their qualification.
- All Brand Partners must remain active and in good standing with Xyngular through the trip date to maintain eligibility.
- Xyngular reserves the right to audit qualifications and deny or revoke a trip award if fraud or manipulation is suspected.
- Xyngular reserves the right to modify these Terms & Conditions at any time.
- The market value of any IX Utah or IX New York trip attended will be reported on the Brand Partner's annual tax documents as earnings; the Brand Partner is responsible for all applicable taxes.
- Trip value includes the flight reimbursement, hotel accommodations, ground transportation, scheduled group meals and activities, and more. It does not include meals or transportation on free days/nights or outside the official trip dates, which are the Brand Partner's own expense. An estimated trip value is available upon request to help with tax planning.
- All rules and awards are subject to change.